

CERNER FLASH

12/18/2018

Transition to a New Patient Portal

McLaren Greater Lansing will be transitioning to a new patient portal beginning December 18, 2018.

My McLaren Chart will upgrade to a new One McLaren platform with improved functionality. This optimized portal will allow patients to stay connected with their healthcare team and access their personal medical information online anytime.

Initially, only New My McLaren Chart users will be invited to use the new portal.

Previous My McLaren Chart users will continue to use their original log in platform while we transition all records to the new portal. When their files are ready, a message will be sent with the new portal account instructions.

A few feature examples of The New My McLaren Chart are:

- View visit summaries and lab and radiology results from visits
- Access educational information about upcoming procedures
- Connect to a site where you can pay your bill

McLaren Greater Lansing will also offer a new feature to those patients that prefer to securely connect their health records to some third-party websites, health management apps, and diet/fitness trackers. This new feature provides access to the health and wellness data that will enable the patient and their care team to make informed choices. Patients will be able request an interface to allow them to securely connect to their health records via their preferred app.

