1/14/2018

PowerChart / FirstNet Announcement – Alert to Guide Physicians How to Reset Order Favorites

Providers logging into PowerChart and FirstNet will receive an alert guiding them to the MPage Changes and Order Favorites Flash, which instructs them how to reset their preferences. This can be accessed once in Cerner by going to the **Help** menu > **Policies and Procedures** > select document to view.

Once the user has seen the message, they can check the "Don't show again until new information has been posted" box at the lower left. This will hide the announcement pop-up until there has been any type of update or new information posted.

mPage Upgrade

All mPages were upgraded effective 1/12/19

mPage preferences may need to be re-set

To set preferences, click the **Help** button at the top of the screen, then select **Policies and Procedures** a list of documents will load open **powerchart_CernerFlash_1.9.19_MPageChangesPhysicians**.

To re-add missing Order Favorite folders to the Orders mPage, click the **Help** button at the top of the screen, then select **Policies and Procedures** a list of documents will load open **powerchart_CernerFlash_1.12.19_OrderFavorites**

If you experience any issues, please contact the Help Desk at 517-975-1666

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