



Create a McLaren *CONNECT* Physician Portal Account

The McLaren *CONNECT* physician portal is a helpful online tool for accessing benefit, eligibility and claims data, authorizations and more. Here is the URL: <https://secure.healthx.com/mclaren.provider>

If you need assistance using the McLaren *CONNECT* portal, Contact Customer Service at (888) 327-0671.

Getting Started

Visit mclarenhealthplan.org or use the link above.

Need help? 1-888-327-0671 (TTY: 711)

Members Employers Agents Providers Make a Payment About Us Contact Us Search

McLaren HEALTH PLAN

About Our Plans Health & Wellness Find Help Community Calendar SIGN IN or REGISTER

Hello.

Customer Service: 888-327-0671 (TTY: 711)
Monday through Friday, 8:30 a.m. to 6 p.m.

Members >

Employers >

Agents >

Providers >

MEDICAID MEMBERS

Learn about the renewal/redetermination process happening soon >

I'm a(n) Member and would like to Check my Benefits Go



Welcome!

888-327-0671 (TTY: 711)
Fax: 810-600-7979
Monday-Friday, 8:30 a.m. - 6 p.m.

[Provider Directory](#) 

[Log In / Register](#) 

[Preauthorization Forms](#) 

[McLaren Medicare Provider Info](#) 

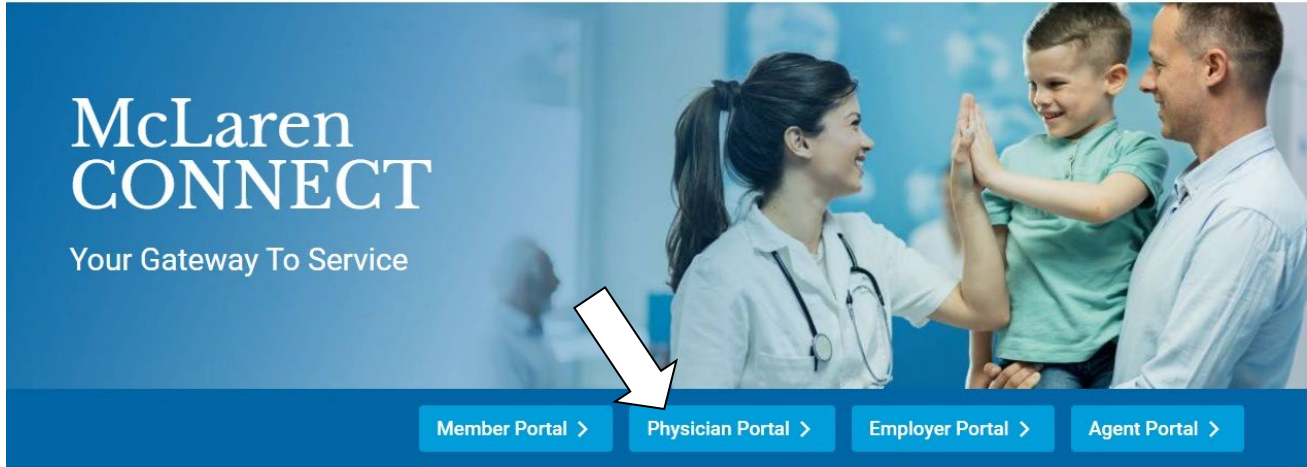
[McLaren Health Plan | Health Insurance Provider in Michigan](#) > [McLaren Health Plan](#) > [Providers](#)

Providers

mclarenhealthplan.org/mclaren-health-plan/provider-preauthorization-form

Welcome to McLaren Health Plan

After selecting the link to Login/Register select Physician Portal.



McLaren CONNECT

Your Gateway To Service

[Member Portal >](#) [Physician Portal >](#) [Employer Portal >](#) [Agent Portal >](#)

Convenience On-the-Go

With McLaren CONNECT, you can access your McLaren Health Plan information in one convenient location from your laptop, tablet or mobile device.

Download Our McLaren CONNECT App





Physician Connect

McLaren CONNECT makes it easy for providers to verify member eligibility, view claims, payments, member information and more.

- Verify member eligibility
- View member claims and print explanation of payments (EOPs)
- View and print member eligibility rosters
- View and print member benefit information
- View a member's demographic information
- Contact MHP Provider Team



[Physician Login >](#)



Employer Connect

With McLaren CONNECT, employers can easily enroll new employees, view benefit information, invoices, eligibility rosters, and more.

- Verify member eligibility
- View and print member eligibility rosters
- View and print member benefit information
- View a member's demographic information
- View monthly premium billing invoice
- Enroll new employees

After selecting **Physician Login**, the sign on screen will appear. If you have a current account, you can login. If you need a username and password, click **“Proceed to our sign up process”** and follow the steps below:

Please read the License Agreement



Select Language
Powered by Google Translate

Welcome to McLaren Connect, your new Provider Portal. This portal allows access to all McLaren Health Plan lines of business and replaces the HealthRules and FACTSWeb portals. Register today!



Sign into your account

Username

Password

[Forgot your username or password?](#)

[Need a username and password?](#)
[Proceed to our sign up process.](#)

Log in to:

- View patient's eligibility status and benefit information
- Verify patient claims
- Download forms
- Request prior authorizations
- And more!

If you're creating a new account, you must first accept the License Agreement. Check the **Accept** box and select **Submit**.

From here, follow the online prompts to enter your information and submit to continue to the next page. Note you will need your tax identification number and group NPI to start. The first and last name should be that of the user and not the physician you may be registering for. The username and password will also require security questions so that you may amend your information or change password in the future. McLaren Health Plan will not have access to this information to update for you.

First Name

Last Name

TIN (no dashes required)

NPI

Address Line

Address Line 2

City

State
 -- Select --

Zip

Contact Name

Contact Phone

Format is (XXX) XXX-XXXX



Verify Login Information

Please review to confirm the login information is correct. Click "Finish".

Username: SmithTrish@123

First Name: test3
 Last Name: test3
 E-Mail Address: part2104@yahoo.com
 Address: 1111 test
 test, MI 11111

Contact: 111111111
 Phone: 111111111
 TIN: 204119962
 NPI(s):



Note, this will prompt you through several pages to verify or enter information. The last step will be to select **FINISH** to complete the enrollment/account creation.

Once finished, you'll be taken to the physician portal **Home** screen. This will be the same screen you see whenever you login. That's it! You now have **immediate** access to member eligibility and benefits, claims payment details and more! Feel free to contact your Provider Relations Representative with any issues or questions regarding the portal.



You are currently logged in as: K Axtell
[Messages \(0\)](#) [Profile](#) [Logout](#)

Select Language ▾

Powered by [Google Translate](#)

- Home
- Eligibility & Benefits
- Claims & Payment
- Auth & Case Mgmt
- Provider Directory
- Resources
- Attestation
- Bright Futures

Welcome to your Provider Portal

This site provides quick access to member eligibility and benefits, claims payment details, preauthorizations information and more!

PROVIDERS ENTERING AUTHORIZATION/REFERRAL REQUESTS: Include your name, phone number, fax number, and email in the notes section of your request. This will facilitate a timely, accurate response to your request.

When uploading files, file names should not contain a comma.

For Detailed Instructions Please Click [Here](#)



Quick Links

- [Auth & Case Management](#) »
- [Ask a Question](#) »
- [Find a Provider or Facility](#) »
- [Profile](#) »
- [Clinical Practice Guidelines](#) »
- [Optum Pay - Payments & Payment Reports](#) »
- [Member/Provider InterQual SSO](#) »

Contact Us

For questions or comments please contact McLaren Health Plan:

For claim inquiries, enrollment information and benefits:
Phone: (888) 327-0671
Fax: 877-502-1567

Customer Service hours:
M-F 7:30a-5:30p