

Cerner Flash

Ambulatory: Message Center Default Settings

January 5, 2022

Message Center Default Settings

Enhancement: Effective 1/6/22, there will be four enhancements to the settings within the Message Center's Inbox tab for users in the following positions. ***NOTE: If you currently have applied custom settings related to any of these preferences, you will not see any impact with these changes.**

Positions Impacted:

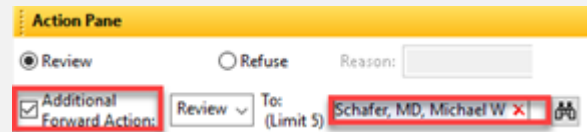
Ambulatory: Care Manager	Ambulatory: RN Planned/Proposed	Nurse Practitioner – OB/GYN	Physician - Neonatology
Ambulatory: MA/LPN	Audiologist	OB Clinic MA/LPN	Physician – OB/GYN
Ambulatory: MA/LPN Planned/Proposed	Audiologist Tech	OB Clinic MA/LPN Planned/Proposed	Physician - Pediatrician
Ambulatory: MA/Rad Tech	MA/Reg Clerk	OB HUC/CAN/REG	Physician – Primary Care
Ambulatory: Ops Manager	Medical Scribe/Physician Propose	OB RN	Physician – Urgent Care
Ambulatory: RN	Midwife	OB RN Manager/Pref card Mgmt	Reg/Sched Clerk - Clinic

New Message Center Inbox Defaults

1). **Auto Delete:** When forwarding or replying to a message, the message will **automatically delete** from the user's Message Center to help cut down on clutter.

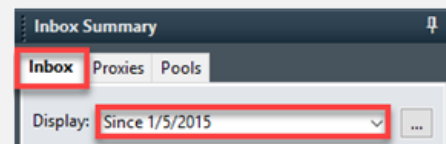
2). **Action Pane:** The To field will automatically retain the name of the last person a message was sent to.

- A new name can be searched and selected when needed.



3). **Default Date Range:** The default Display within the user's inbox will auto default back 7 years. Can be changed if needed.

- Important Note:** If users are keeping up with their messages, they should see no impact.



4). **Include Full Document:** When a Provider signs their note and chooses to create a Provider Letter via the **Sign/Submit Note** window, the visit note will now automatically attach to the Provider Letter.

- Users will no longer have to manually attach the office visit note to their Provider Letter when created within the Sign/Submit window.

