

# Cerner Flash

## Ambulatory: Removal Impacted Cerumen Requiring Instrumentation Unilateral 69210 Order Correction

November 6, 2023

### Order Correction Overview

**Correction effective today:** When the provider places the **Removal Impacted Cerumen Requiring Instrumentation Unilateral 69210** charge order in PowerChart, a task will generate and display on the Task List. Clinical Staff will open the task and document the procedure on the **AMB Ear Cleaning** PowerForm.

**Prior to this correction:** When the provider placed the order, a task did not generate for staff to document the form. Clinical Staff would have to document the form via AdHoc.

As a reminder, staff should never go to AdHoc to chart on a form that is charge related. There always needs to be an order placed by the provider that triggers the form. This is to ensure complete information goes to the claim. Ordering Provider and diagnosis is required for billing. If documenting via AdHoc, the order and diagnosis are not associated to the form/charge and will result in a Discern Notification.

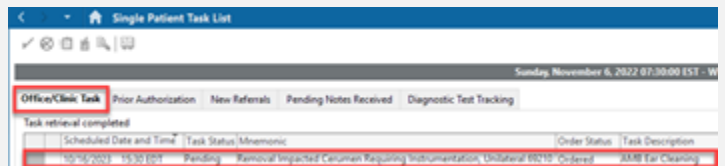
Please notify IT if you ever notice issues with other orders not firing a task with an associated PowerForm that is required for billing purposes.

**Positions Impacted:** All Ambulatory Clinical Staff positions.

1) Provider places **Removal Impacted Cerumen Requiring Instrumentation Unilateral 69210** order in PowerChart.

2) Once the order is placed, a task will be generated on the Task List for Clinical Staff to document.

a. Double-click the **AMB Ear Cleaning** task to open.



3) Document the appropriate fields on the **AMB Ear Cleaning** PowerForm.

a. Click the green **Sign Form** checkmark when complete.

