ONE
McLaren

Cerner Flash

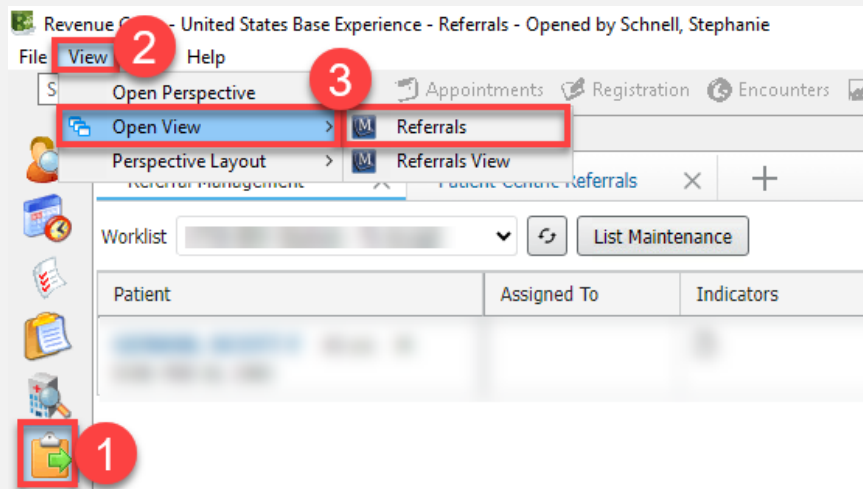## Ambulatory: Rev Cycle Referral Management Work Around

December 7, 2023

Rev Cycle Referral Management Work Around Overview

Issue: There have been multiple reports of users having issues accessing and managing their Referral Management Worklist within the Rev Cycle application since the Cerner Upgrade. IT is diligently working on a resolution.

In the meantime, users can access their Referral Management Worklist from PowerChart <u>or</u> follow the interim workflow below to access and manage their Referral Management List in Rev Cycle.

<u>**Interim Workflow:**</u>

1. From within the Rev Cycle application, select the **Referral Management** clipboard icon on the left-hand side.

2. Select **View** in the upper left corner of the screen.

3. Hover over **Open View** and choose **Referrals**. Your referral worklist will be displayed.

Another Flash will be distributed once this issue has been resolved.

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