

# Cerner Flash

Ambulatory: Visit Summary Withheld Documentation Change

October 24, 2023

## Visit Summary Withheld Documentation in Cerner PowerChart

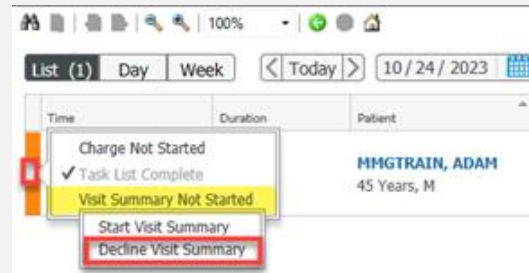
**Change effective 10/25/2023:** To meet Accreditation/Joint Commission standards, verbiage has been added to the Visit Summary Withheld Powerform that is filled out when a patient declines their Visit Summary. Users will be required to select the Yes radio button that displays to document that the “Patient/Caregiver/Family demonstrates understanding of instructions given.”

**Positions Impacted:** All Ambulatory positions that document the declination of the Visit Summary via the Ambulatory Organizer.

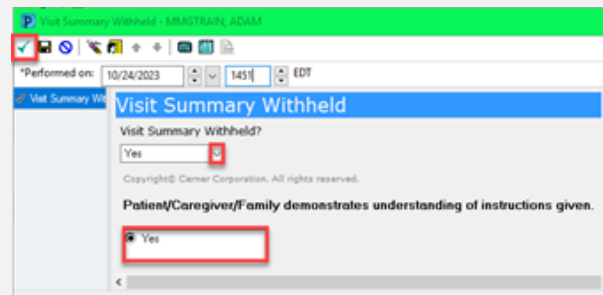
Follow the instructions below when the patient declines the Visit Summary.

## Visit Summary Withheld Documentation via the Ambulatory Organizer

- 1) From the Ambulatory Organizer, find the patient’s name and hover over the light indicator.
  - a. Hover the cursor over **Visit Summary**, then select **Decline Visit Summary**.



- 2) The **Visit Summary Withheld** window will display.
  - a. From the dropdown, choose **Yes**.
  - b. Select the required **Yes** radio button to indicate that the **Patient/Caregiver/Family demonstrate understanding of instructions given**.
  - c. Click the green **Sign Form** checkmark icon when done.



- 3) The Powerform can be viewed within the patient’s chart via the **Documentation** and/or **Notes** tab and will display with the added verbiage.

