

Cerner Flash

06/09/2023

Bridge Blood

MRN and Blood Bank ID Scanning Issues

Impacted Areas: Any patient care area administering blood products

We have received reports of scanning issues with the Bridge Blood software. Some users are receiving alerts while attempting to scan the patient's MRN or Blood Bank ID (BBID) number.

Please continue to follow the ONE McLaren Bridge Blood workflow, and if you encounter an issue, please try to reconfigure the bar code scanner. If you still have an issue with scanning, please follow the downtime procedure and document on the paper blood bank transfusion record. If you use paper, you will need to manually document the transfusion on the Blood Transfusion Charge Ad Hoc Form.

There is no need to submit a ticket if you encounter MRN or BBID scanning issues as the team is actively working on resolution.

If you encounter issues with Bridge other than the one mentioned above, please submit a Service Now ticket.