

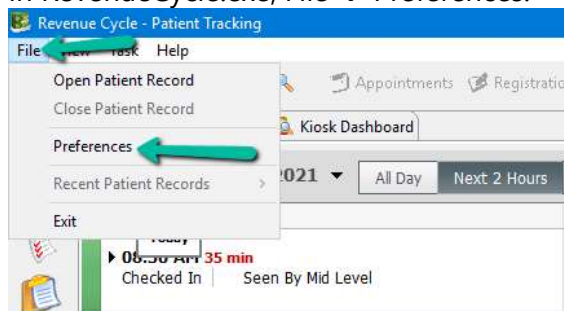
Cerner Flash

06/09/2021

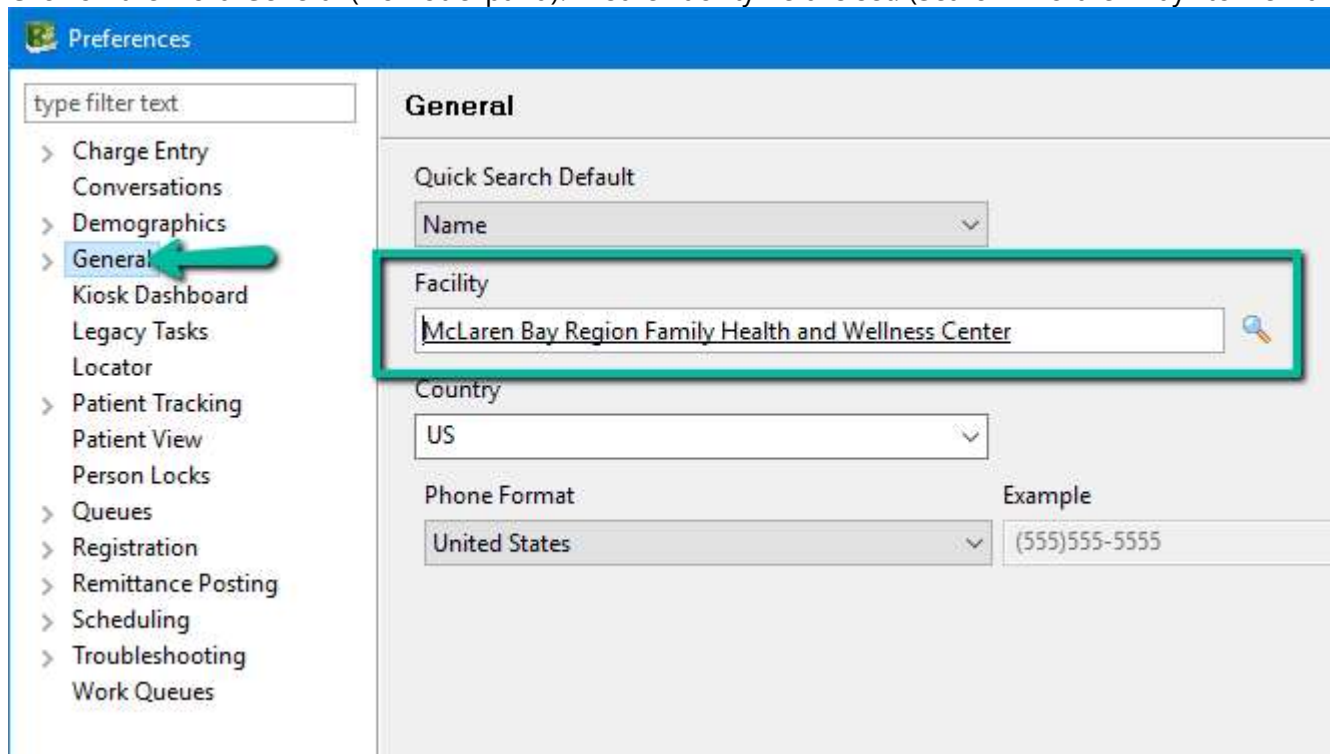
RevenueCycle Scheduling: Set Preferences Ambulatory Registration and Scheduling in RevenueCycle.exe

End users are reporting problems caused by their Facility not being set in Preferences.

In RevenueCycle.exe, File → Preferences.

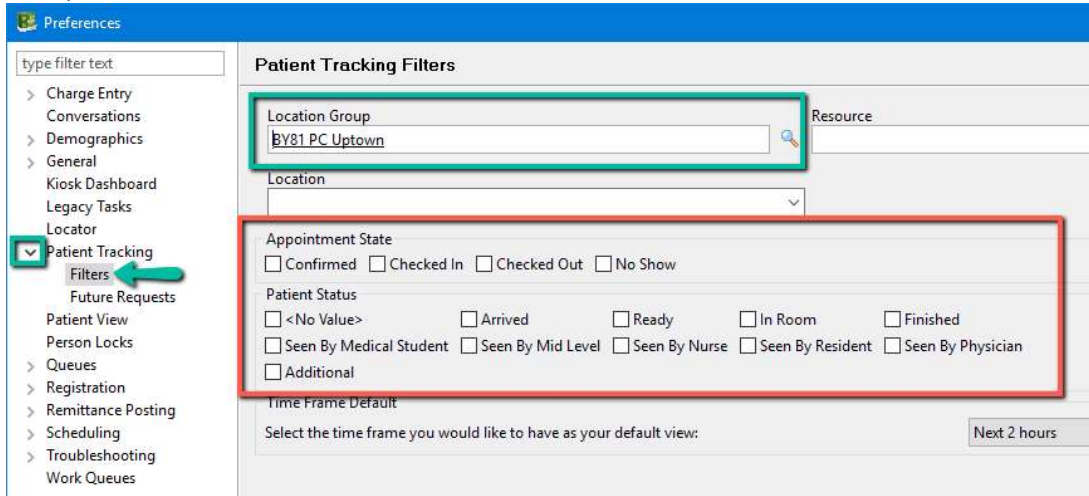


Click on the word General (Do not expand). Ensure Facility field is set. (Search "McLaren Bay" to view all)



Cerner Flash

Next, within Preferences, expand Patient Tracking and click on Filters. Ensure Location Group field is set. Ensure that ALL Appointment State and Patient Status fields are left **unchecked**. (Checking none brings in all)



The screenshot shows the 'Preferences' window in Cerner, specifically the 'Patient Tracking Filters' section. The left sidebar contains a tree view with 'Patient Tracking' expanded and 'Filters' selected, indicated by a green arrow. The main content area shows the 'Patient Tracking Filters' configuration. The 'Location Group' field is set to 'BY81 PC Uptown' and is highlighted with a green box. Below it, the 'Appointment State' section contains several unchecked checkboxes: 'Confirmed', 'Checked In', 'Checked Out', and 'No Show'. The 'Patient Status' section contains several unchecked checkboxes: '<No Value>', 'Arrived', 'Ready', 'In Room', 'Finished', 'Seen By Medical Student', 'Seen By Mid Level', 'Seen By Nurse', 'Seen By Resident', and 'Seen By Physician'. The 'Additional' checkbox is also unchecked. At the bottom, the 'Time Frame Default' section has a 'Next 2 hours' button.