

Cerner Flash

07/9/2021

Missing Active Patient Status Order (PSO) Alert

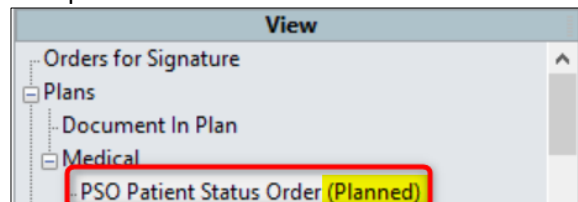
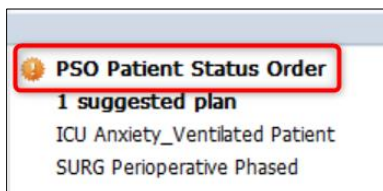
Impacted Areas: Acute Nursing Staff

It was recently discovered many nursing positions were not set to receive the Missing Active Patient Status Order alert in the acute space.



This alert should pop-up when a chart is opened on patients admitted with a status of Inpatient, Observation, or Outpatient in a bed that do not have an active PSO placed. The purpose of the alert is to inform providers and nurses that an encounter is missing an active PSO and to get that corrected as soon as possible.

Coming July 14th this alert functionality will be corrected to include those nurses in the following positions: Float, ICU, Behavioral Health, OB, Rehab and CIS RN. If you receive this alert on your admitted patient, first check to see if there is a PSO that may be in a planned state and just needs to be initiated. Below are examples of a planned PSO on CareCompass and in the Orders section of the chart.



To initiate a planned PSO, right click and select Initiate, then follow the orders for signature process.

If no PSO has been placed on the patient, contact the attending/admitting provider to place a PSO as soon as possible.