

Cerner Flash

Ambulatory: Nurse Practitioner eRx Renewals

Date April 13, 2022

Nurse Practitioner Position: eRx Renewal Issue Resolution

Issue: The Nurse Practitioner position in Cerner was unable to accept eRx Renewals or make any modifications to the medication request within their Message Center. When attempting to do so, an error message would display stating that the eRx renewal is missing order details. Nurse Practitioners were having to reject the eRx renewal request from their Message Center and order a new prescription for the patient.

Resolution: **Effective immediately**, the issue has been resolved and Nurse Practitioners are now able to accept eRx Renewals from their Message Center and make modifications to the prescription if needed.