Cerner Flash

Ambulatory: Stanson HCC Software Product in Cerner

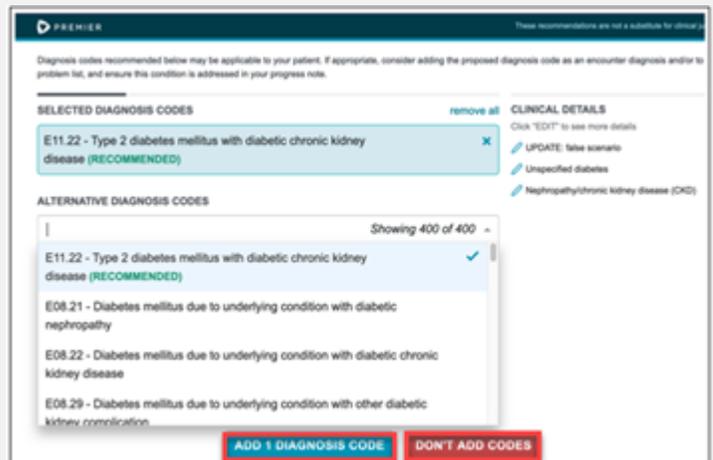### Stanson HCC Software Product in Cerner Overview

New Workflow effective today: To improve the capture of HCC risk adjustment codes, the Stanson HCC Software product has been integrated into Cerner. Follow the workflow below to achieve the desired outcomes.

Positions Impacted: All Ambulatory Provider positions.

Workflow for Cerner and Stanson

When documenting the patient's diagnosis, medications, and lab orders into Cerner using an HCC diagnosis, a window will display when a more appropriate HCC code is available.

1) An alert window will display when the Provider adds a diagnosis to the **Assessment and Plan** portion of the patient's visit if a more specific code is recommended, or if a new diagnosis that has not been coded yet is inferred from the clinical documentation in the chart.

2) Providers are encouraged to address the pop-up by clicking **"ADD"** (if appropriate), or **"DON'T ADD"** (if not appropriate).

   - Ignoring the request will cause the alert to fire <u>again</u> in the future.

3) **Select Add Diagnosis Code:**
   a. The Provider agrees with recommended diagnosis.
   b. Diagnosis will be added to the Diagnosis and Problems list (may need to assign priority- see below).

4) **Select Do Not Add Codes**

   a. The Provider disagrees with the recommended diagnosis.

   b. Two options for declining the code:

      - **Decline with valid reason:** Removes alert from that visit and alert will not fire again for the remainder of the calendar year.

      - **Decline without reason specified:** Removes alert from that visit and alert will not fire again for a specified time frame - typically 90 days
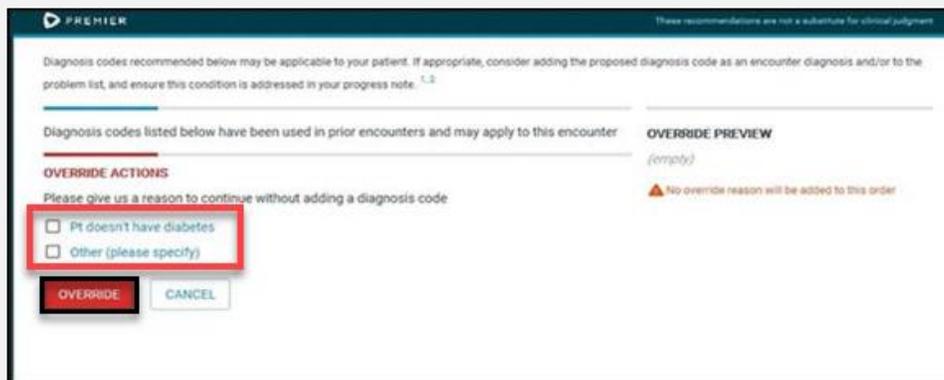

Doing what's best.

5) If **Add Diagnosis Code** is selected, Providers **must** assign priority to the added diagnosis code, or it will **not** be associated to the Note or the claim.

   a. Once added, refresh the page to ensure the added codes are applied to the claim and display in the **Assessment and Plan** section of the Workflow Page and Note.

6) If **Don't Add Codes** is selected, please select the reason for declining the recommended diagnosis code or the alert **will** reappear after 90 days.

   a. Click **Override** when complete.

Important Notes:

- Do **not** ignore the alerts, as they will not address the potentially improved coding documentation, and the alerts will appear later until added or declined.

- Remember to **"CREATE NOTE"** **after** all your diagnoses and documentation are complete to ensure that all current and new HCC codes are captured.

- Currently, you **must** manually ensure that the new HCC codes are added to your patient's problem list, but an automated process will be released this Fall by Stanson.