

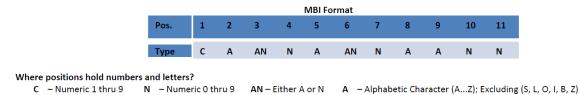
CERNER FLASH

4/30/2020

New PMOffice Registration Rule for Medicare/Medicare Advantage Plans

Beginning 4/30/2020 a new registration rule will be in place checking the formatting of the Subscriber Member Number field for Medicare and Medicare Advantage plans to ensure it meets the new format.

The rule will fire after selecting "Complete" in the conversations and checks for the following:



The rule will check for the improper length (too short or too long), format (numbers vs letter in the respective position), and invalid characters (containing for S,L,O,I,B,Z). If "No Card" is entered in the Medicare HIC field for Medicare Advantage plans, the rule will skip checking the formatting.

When presented with the Invalid Member Number warning, if "Yes" is selected you will be brought back to the insurance tab to update. "No" will allow you to complete the registration without updating. These encounters will be sent to a work queue in Revenue Cycle for processing.

