

Cerner Flash

07/19/2021

Ambulatory: Preparation for Escribe Upgrade Ambulatory Only

Escribe Upgrade Overview

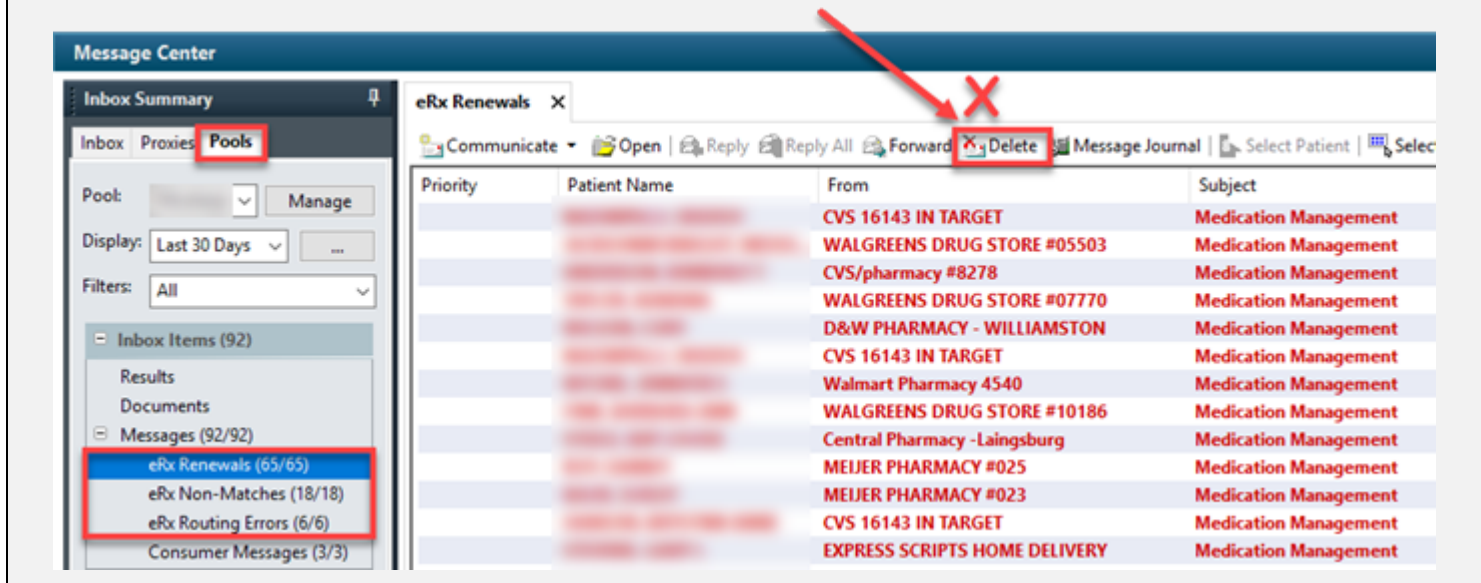
Overview: A Cerner Escribe upgrade is scheduled for **July 28, 2021**.

Preparation:

- Any eRx Renewals from pharmacies sent prior to the upgrade cannot be addressed once the upgrade takes place on **Wednesday, July 28th**.
- Therefore, it is highly recommended that Providers address all the eRx Renewal requests within their Pool/Inbox prior to **Wednesday, July 28th**.
- If the eRx Renewals are not addressed **prior to the July 28, 2021** upgrade, the messages will remain, but you will not be able to Accept/Modify the request and route it to the pharmacy.
- The Provider will need to reject any remaining eRx renewal requests, then create and send a new refill request to the pharmacy.

DO NOT DELETE EXISTING eRx RENEWALS, even post upgrade.

If the renewal request is deleted, the proposal for the medication will remain on the patient's Medication List within their chart and will cause issues. The correct workflow is to REJECT the renewal if it will not/cannot be Approved.



Priority	Patient Name	From	Subject
		CVS 16143 IN TARGET	Medication Management
		WALGREENS DRUG STORE #05503	Medication Management
		CVS/pharmacy #8278	Medication Management
		WALGREENS DRUG STORE #07770	Medication Management
		D&W PHARMACY - WILLIAMSTON	Medication Management
		CVS 16143 IN TARGET	Medication Management
		Walmart Pharmacy 4540	Medication Management
		WALGREENS DRUG STORE #10186	Medication Management
		Central Pharmacy -Laingsburg	Medication Management
		MEIJER PHARMACY #025	Medication Management
		MEIJER PHARMACY #023	Medication Management
		CVS 16143 IN TARGET	Medication Management
		EXPRESS SCRIPTS HOME DELIVERY	Medication Management