



CERNER FLASH

December 18th, 2020

One McLaren: Scheduling Client Appointments

On Monday December 21st there will be changes in Scheduling Appointment Books to allow for Client encounters to be scheduled from Scheduling Appointment Books. Below outlines the changes users will see.

1. Conversation Selection

- When scheduling an appointment there will now be two conversations to choose from when setting the encounter. This will allow for a PreClient encounter to be associated to the appointment at the time of appointment creation.

A screenshot of a software dialog box titled "Available Conversations". The dialog has a purple header bar with a close button (X) on the right. Below the header, it says "Please select the conversation you would like to use:". There is a dropdown menu with a downward arrow on the right. The dropdown is open, showing two options: "PreClient Billing" and "PreReg".

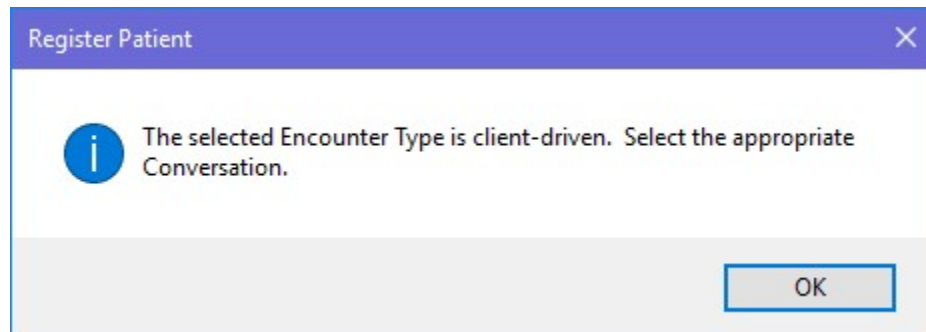
- When checking in the appointment users will also have two conversations to choose from to activate the encounter.
 - o Select the appropriate conversation based on the patient type.
 - PreReg = Register Patient
 - PreClient = Client Billing

A screenshot of a software dialog box titled "Available Conversations". The dialog has a purple header bar with a close button (X) on the right. Below the header, it says "Please select the conversation you would like to use:". There is a dropdown menu with a downward arrow on the right. The dropdown is open, showing two options: "Client Billing" and "Register Patient".

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2. New Conversation Alerts

- There are two new alerts being placed to prevent the incorrect conversation being used to update encounters. These alerts will check the patient type of the conversation and will fire if the conversation selected should not be used for the patient type of the encounter.
 - o If the patient type is PreClient or Client and the conversation selected is PreReg or Register Patient the alert below will display.



- o If the patient type is PreReg, PreAdmit, PreRecurring, Recurring, Day Surgery, Inpatient, Outpatient, or Outpatient in a Bed and the conversation selected is PreClient Billing or Client Billing the alert below will display.

